Host/Hostess:

We're looking for warm, enthusiastic individuals to be the first point of contact for our guests. As a host or hostess, you'll create a welcoming atmosphere, manage reservations and seating, and help ensure every guest enjoys a seamless and memorable dining experience. If you thrive in a fast-paced, team-oriented environment and take pride in providing exceptional service, we'd love to meet you.

Positions Available: Part-time and full-time. Applicants must be at least 16 years old for part-time roles and 18 years or older for full-time positions. In accordance with Idaho law, individuals must be 19 years or older to serve alcoholic beverages or work as a bartender.

Essential Duties

- Greet guests warmly upon arrival, ensuring they feel welcomed and comfortable.
- Manage reservations, coordinate seating, and provide accurate wait time estimates.
- Communicate effectively with guests, management, and the kitchen regarding special requests, dietary needs, or other accommodations.
- Maintain up-to-date menus, including inserts, and answer initial guest questions.
- Monitor the dining room for cleanliness and proper setup, alerting servers when tables need attention.
- Handle guest concerns or complaints with professionalism and grace.
- Support the service team by processing payments and providing change as needed.
- Keep records of available seating and restaurant activity.
- Assist with cleaning tasks and other operational duties to ensure smooth service.
- Demonstrate strong attention to detail, excellent communication skills, and the ability to work positively in a fast-paced environment.

Minimum Qualifications

- Excellent communication and interpersonal skills, with the ability to interact courteously and professionally with guests and team members.
- Strong organizational and multitasking abilities, including managing reservations, seating, and guest flow in a fast-paced environment.
- Basic math skills and the ability to process payments accurately when assisting the service team.
- Ability to maintain a clean, organized, and presentable work environment.
- Willingness to work all shifts including evenings, weekends, and holidays depending on the restaurant's hours of operation
- Ability to work in a fast-paced restaurant environment with the ability to stand for extended periods of time and lift up to 50 pounds with or without accommodation.

Preferred Qualifications:

• Previous experience in a restaurant or hospitality setting

Why Work at The Edge:

- Competitive pay
- Full-time employees (30+ hours per week) accrue PTO based on hours worked, up to 40 hours annually.
- Uniforms provided

^{*}The Edge is an Equal Opportunity Employer. All qualified applicants will receive consideration for employment without regard to race/ethnicity, color, religion, gender, sex, national origin, age, sexual orientation, gender identity, protected veteran status, disability or any other category protected by law.